Anand , Leo , Marcio

Subject: Mastercard Six Sigma Project - Define Phase - 3º Meeting – Action Items

At last May 20 we had one meeting with Anand and Arthur about the status of Data Collection and the project candidates analysis .

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| **Action Items** | **Resp** |
| Describe what is a Defect, Story Point and Business Value | Andre, Ivis, Ruhan |
| Identify the factors that affect the projects - Ishikawa Model | Anand |
| Priority Matrix to be full filed | Anand |
| Defect Density Matrix creation | Ruhan |
| Do a comparison between the candidate projects and the other ones. **Business Case - Scope IN and OUT** | Ruhan |
| Do we have a way to identity if the PRBs are change requests or production defecs? | Ruhan |
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